

Implementation Summary

Activity	Description	Responsibilities	Deliverables/Outputs
Top management must ensure that the finances to support the QMS will be available	<p>The first critical step in the development and implementation of a QMS is the formal endorsement and commitment of Top management.</p> <p>The proposed development and implementation of the QMS should be formally documented and include the proposed implementation strategy, a broad timeline and an estimated budget.</p> <p>The appointment of a professional Quality Manager or Management Representative is a key factor successful QMS implementation.</p> <p>It is strongly recommended that a full-time staff member be appointed at a senior level, and it is beneficial for the implementation process if they have knowledge of the business</p>	Top Management	<ul style="list-style-type: none"> • Implementation mandate is communicated and understood • Appropriate resources are made available • An appropriate budget is made available

Implementation Checklist

Description	Evidence
Check that top management has adopted the quality management principles and is motivated and committed to apply them.	
Check that the contents and the philosophy of ISO 9000:2015 and 9001:2015 have been made clear and have been accepted.	
Check that a Quality Manager or Management Representative has been appointed.	
Check that top management has mandated the implementation project, that this is communicated to staff and understood.	
Check that top management has provided appropriate resources.	
Check that Top management has provided an appropriate budget.	
Ensure that top management are committed is taking a 'hands-on' approach to the management of the QMS.	
Check that a certification body has been approached for a quote for the certification audits.	

Implementation Checklist

Assign Resources and Budget

NOTES:

SIGN-OFF FOR NEXT STEP: